



## Kiosk Solutions: Health Care

Over 1.1 billion visits are made annually to health care facilities and each of those visits requires redundant paperwork. Over the years technology has grown in the health care industry, but the one thing that hasn't changed is the way patients sign in to the facility. Patients fill out redundant paperwork and hand over the information to a staff member who enters it into an IT system.

Using the Hitcents Healthcare Registration Kiosk, the registration process has now been streamlined to increase efficiency and nearly eliminate patient wait times. The self-service kiosk allows patients to enter and verify demographic and insurance information, review and sign registration consent forms, and complete the check-in process using a simple touch screen. In turn, the information can be shared in real-time across multiple health centers in the organization with the patient's consent. If patients have no changes to their past information the process is almost instantaneous. Patients can identify themselves using their debit card, driver license, or any other card with a magnetic strip. Patients can even enroll their fingerprints upon registration to make their next login more secure and pay by credit/debit card at sign in.

### Benefits:

- Eliminates redundant paperwork and reduces the amount of paper consumption
- An end to lines at the registration desk (39 percent of consumers are willing to use timesaving self-service alternatives to help reduce their wait times according to selfserviceworld.com)
- Reduce staff time filling out and managing forms
- Reduced risk of clerical errors
- Reduced wait time, expedited relief and comfort for the patient
- Centralizes information in real time across the entire organization
- Integrated with current patient database to make implementation even easier
- A high-tech impression of the facility
- Increased collection of co-pays at the time of the visit
- Multiple language interface



Patient Check-In

Select a language

English Español

Screen 1

Patient Check-In

Have you been here before?

Yes No  
This is my first visit

Screen 2

Patient Check-In

Please enter your information using the touch screen keyboard.

Patient Name: Last First MI  
Address: State:  
City: Zip: Gender:  Male  Female  
Home Phone: Cell Phone:  
Employer Name: Work Phone: Ext:  
Continue

Q W E R T Y U I O P 7 8 9  
A S D F G H J K L BCK 4 5 6  
Z X C V B N M ENTER 1 2 3  
SPACE 0

Screen 3